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**Luminalt Honored With SunPower  
“Residential Customer Excellence Award”**

**San Francisco, Calif., March 18, 2015** – [Luminalt](#), a San Francisco-based solar installer has received the 2014 SunPower “Residential Customer Excellence Award” for demonstrating exceptional customer service practices resulting in the highest customer satisfaction and loyalty scores when compared to SunPower residential dealers in North America.

“We congratulate Luminalt for their extraordinary performance in 2014, putting customers first and delivering a premium solar experience that homeowners are excited about sharing with friends and colleagues,” said Howard Wenger, SunPower president, business units. “Luminalt has demonstrated a commitment to excellence worthy of this prestigious award, and we look forward to their continued success as a SunPower Elite Dealer in 2015.”

The award is given to the SunPower dealer that achieves the highest customer Net Promoter Score (NPS), a metric measuring how likely customers are to recommend a company’s products or services to others. SunPower determines dealer NPS based on surveys completed by homeowners following the installation of their SunPower system. Only dealers with more than 30 customer survey responses were eligible to receive the SunPower Customer Excellence Award. In 2014 Luminalt earned a NPS of 97 percent, the best in the nation among SunPower residential dealers.

“Luminalt is honored to receive the 2014 ‘Customer Excellence Award,’ said Jeanine Cotter, Luminalt President and CEO. “Only the best solar installers are selected to install SunPower solar systems made of the highest efficiency, most reliable solar panels on the planet, ensuring significant electricity savings for customers. We work extremely hard to ensure our customers get the best service and solar systems, so to be recognized as the dealer with the highest NPS out of more than 500 best-in-class SunPower dealers located in the United States is an astounding achievement by the Luminalt team.”

**About Luminalt**

Luminalt designs and installs solar systems optimized for performance and aesthetics. Driven by an unrivaled commitment to its customers and community, Luminalt is San Francisco’s only solar installer certified as a Women Business Enterprise. Luminalt was founded over ten years ago to build clean, reliable, solar systems and create quality local jobs in the San Francisco Bay Area. Luminalt is licensed by the Contractors State License Board of the State of California and holds a solar specialty C-46, electrical specialty C-10, HVAC specialty C-20 and B general license #845219. To learn more about Luminalt’s reliable solar, done well by good people, visit [www.luminalt.com](http://www.luminalt.com) or call (415) 641-4000.

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